

What is rchard?

***Orchard* is the new web-based Wellness and Nutrition Services Management System currently being developed by OSSE.**

The new system will be a one-stop-shop for all Nutrition Services Meal Programs.



What will rchard Do?

- Orchard initially will focus on manual claims submission and processing. The first release will allow provider online access to:
 - Submit monthly claims;
 - View the status of a claim throughout the approval and payment process;
 - Serve as a central repository for claims supporting documentation accessible by both OSSE and Provider authorized staff; and
 - Streamlined claim forms for easier claim submission.

- The new system will:
 - Eliminate manual claim submission,
 - Automate “edit checks”, and
 - Increase visibility into claims and payment processing.



What will Orchard Do? (cont.)

- **In future releases, Orchard will:**
 - **Allow online application and annual renewal submission**
 - **Allow real-time updates to critical program information**
 - **Manage Monitoring and Compliance visits and results**
 - **Serve as the audit record for claims related documentation**
 - **Capture and track corrective action plans**
 - **New reporting and transparency features**
 - **And many more features and functions to support meal service programs throughout the District**



What is the Plan?

Periodic Releases of Application Functionality



Release 1: Claims Submission
(Pilot Launch – Group 1)

August 2015

Release 2: Claims Submission
(Production Launch - Group 1; Pilot Launch - Group 2)

November 2015

Release 3: Claims Submission
(Production Launch – Group 2)

February 2016

Release 4: Application and Renewal Module
(Production Launch)

May 2016 (tentative)



What is the Timeline for Release 1?



May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15
Focus Groups		User Acceptance Testing	Pilot Testing in Production System		Go Live of Production System for all Manual Entry Users

Release 1: Claims Submission

What it means to you



- **The first release will allow providers to submit claims via the online form. However, it does mean that there will be some changes in how providers interact with OSSE. The changes for providers are:**
 - **Claims will be submitted via the online tool eliminating manual submission avenues, such as email, fax, or regular mail**
 - **Edit checks are automatically performed from the daily meal totals**
 - **Providers must enter meal totals by site for each day**
 - **CACFP providers will be required to submit meal totals by reimbursement category eligibility, but will receive non-blended reimbursements**

