#### Organizational Capability and Project Staffing

The Magi Group, LLC OPGS Grant Writing Class,

#### **Class Objectives**

•To understand basic project management and planning

•To understand how to effectively complete a Management Capability Statement

•To understand how to complete a Statement of Organizational Capacity



#### What Do We Plan?

Plan the project work.

Plan the resources and organization.

Plan the money.

Plan the information system.

#### Project Planning "Frenemies"

Throughout the life of a project, a project manager has to seek a compromise between these conflicting goals

Technical Performance (Scope - Quality)

Cost Standards (Cost)

Time Targets (Time)

### Organizational Capability

1. Describes the agency's accomplishments, track record, and characteristics.

#### AND

2. Describes how those qualities demonstrate that the agency is qualified to undertake the proposed project.

### Organizational Capability

- Establishes the organization's credibility in successfully undertaking the project.
- It provides confidence that the agency is programmatically sound, administratively strong, and qualified to address the needs and problems in an effectively, fiscally responsible manner.
- It is a reflection of the agency's contribution to the clients it serves and the community's regard for those same contributions.

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### Organizational Capability Components

- Agency Mission why you exist
- History of the Agency overview of when, where, why, and how the agency got started. Has focus changed over time?
- Organizational Resources funding track record and human/material resources, particularly as it relates to project
- Community Support and Recognition how agency is regarded, awards won, and the involvement of community in operations and programming of agency.
- Interagency Collaborations and Linkages support available from other agencies, what they will specifically contribute, and how it relates to project.
- Agency Program and Track Records quantitative overview of the programs and the effect of those programs
- Agency Strengths description of what makes you particularly suited for the project

Organizational Capability Supportive Documentation

- Letters of Support
- Memoranda of Understanding/Agreement
- Copies of Awards/Recognitions
- Newspaper/Web Articles
- Listing of Board of Directors and their affiliations
- Resumes
- Annual Reports
- Audited Statements
- 501 (c)3 IRS Determination Letter

### Staffing Plan

Also called "Management Plan" or "Key Personnel". They convey three primary things:

- 1. <u>How</u> you are going to staff your proposed project, i.e., what are the positions/titles that will be needed to perform the project;
- 2. <u>Who</u> are the personnel who will fill these positions their names, qualifications, backgrounds, etc.; and
- 3. How you will recruit, train, supervise, and evaluate the project staff



- How important is staffing to the overall success of the project?
- What are the position descriptions/qualifications for each role on the project?
- Who are the key personnel?
- What level of effort will they contribute? (% of time)
- What roles/responsibilities will each position have? (provide a table or describe)
- What is the background of each key person (provide a biography/summary)
- How does the staff you have selected distinguish your firm and benefit the customer?
- How are skills mapped to project staffing?
- What depth of staffing is available within your organization?

## Staffing Plan (Not Identified)

- What is the job description
- How will you recruit new personnel if needed?
- How will new project staff be oriented/trained?
- What on-going training/skills enhancement will be provided to project staff?
- How will staff be supervised?
- What is your plan for retaining staff and achieving low turnover?
- How will staff performance be evaluated?
- How will replacement of staff be handled if necessary?
- Do you plan to hire any consumers/clients?
- Do you plan to hire any of the incumbent contractor's staff?

### Job/Position Descriptions

#### Title

- Who the position reports to
- Date the position was created/amended
- Federal Labor Standards Act (FLSA) classification
  - White collar exempt (Salary level/salary basis/job duties)
- Purpose
- Duties
- Education
- Experience
- Approval/Receipt

#### **Resume Format**

- **Bio** Accomplishments and how they are a fit for the project
- **Experience** work experience and accomplishments
- Education academic schooling and professional training. (Dates attended, major, degrees conferred)
- **Skills** additional training, certifications, etc
- Activities demonstrate community involvement, familiarity with target, or desired participation (list time frames)
- Awards awards conferred (list award bodies and title)
- Memberships professional associations

#### Keep In Mind

- Describe (in detail) the experience and qualification of the Project Director and key staff that will be involved in the project.
- Describe the roles and responsibilities of the staff (based on project activities) and how the project will be supervised.
- If allowed, include an organizational chart to show lines of accountability and your overall structure
- Mention your financial; record keeping, and MIS systems and the measures that are taken to manage and safeguard financial resources and sensitive information/records
- Describe organizational resources that will support the project

#### Keep In Mind

- Describe collaborative partners and methods of communicating with them (if not included in the narrative)
- Establish how you will communicate to the funder and in what format (programmatic and financial)
- Describe how you maintain/sustain the project once funding has been exhausted. (it is not sufficient to say "We will look for additional funding"
- It is not sufficient to just mention the numbers you serve, mention the outcomes and impact
- Highlight your methods of addressing cultural competency in detail



# QUESTIONS?