



Department of Housing and Community Development DHCD (DB)

MISSION

The mission of the Department of Housing and Community Development (DHCD) is to create and preserve opportunities for affordable housing and economic development, and revitalize underserved communities in the District of Columbia (DC).

SUMMARY OF SERVICES

DHCD's fundamental activities consist of financial operations, administration of regulations and support of the independent Rental Housing Commission. The specific strategic objectives that DHCD focuses on to stimulate economic development and spur the dream of home ownership in underserved communities is to (1) Preserve and increase the supply of quality affordable housing throughout DC, (2) Increase homeownership opportunities to residents of low and moderate income households and (3) revitalize DC neighborhoods by promoting community development that embraces economic opportunities for local businesses. DHCD creates and preserves affordable housing by providing low-cost gap financing and subsidies for single family residential rehabilitation and multi-family construction projects that result in affordable rental and homeownership opportunities throughout the city. DHCD also leverages appropriated local and federal funding to finance community facilities and acquire vacant and blighted property to stabilize neighborhoods. DHCD partners with community based organizations city wide to implement residential and community services that include homeownership assistance programs, housing counseling, storefront façade improvement initiatives, and small business technical assistance. In addition, DHCD administers the rental housing regulations that govern condominium and cooperative conversions, rent control, inclusionary zoning, and affordable dwelling unit programs. The Affordable Housing Locator is also a service of DHCD and is available online at dchousingsearch.org. All of these programs and services can be accessed through DHCD's Housing Resource Center located in DC's Historic Anacostia neighborhood in Ward 8.

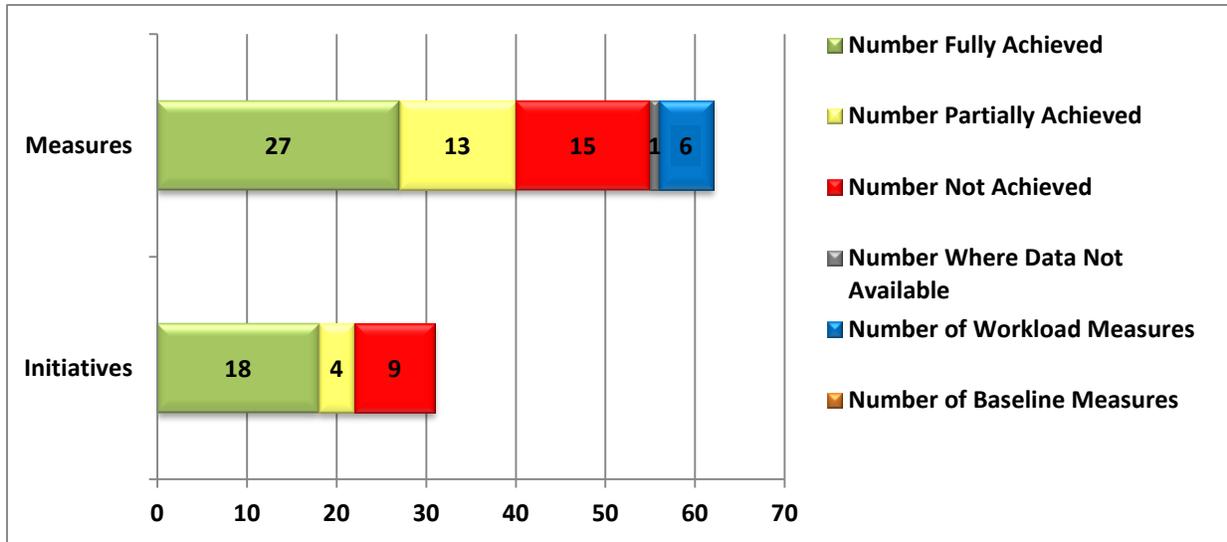
ACCOMPLISHMENTS

- ✓ Created, preserved, or rehabilitated 1,443 affordable ownership or rental housing units.
- ✓ Released solicitations to develop 63 blighted properties.
- ✓ Provided over 2,400 unit of technical assistance to District small businesses.

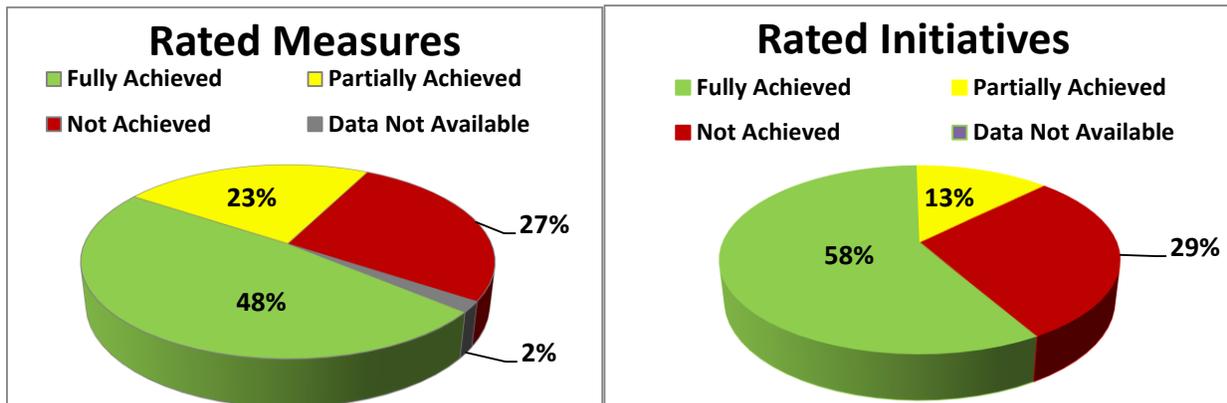


OVERALL OF AGENCY PERFORMANCE

TOTAL MEASURES AND INITIATIVES



RATED MEASURES AND INITIATIVES



Note: Workload and Baseline Measurements are not included

Default KPI Rating:	
$\geq 100\%$	Fully Achieved
75 - 99.99%	Partially Achieved
$< 75\%$	Not Achieved



Performance Initiatives – Assessment Details

Performance Assessment Key:

-  Fully achieved  Partially achieved  Not achieved  Data not reported

Development Finance Division

OBJECTIVE 1: Preserve and Increase the Supply of Quality Affordable Housing

INITIATIVE 1.1: Implement Tiered Target Area Investment Strategy.

- Not achieved: DHCD is working on completing the Tiered Target Area Investment Strategy to be incorporated in the March 2015 RFP. This initiative is 75% complete.

INITIATIVE 1.2: Reduce Loan Delinquency and Increase Collections (Joint Initiative with PAMD).

- Partially achieved: DFD and PAMD worked with consultants to revise the policies and procedures for risk rating multi-family loans. 0 loans were risk rated. Policies and procedures should be finalized by December 31, 2014. Loans will be risk rated by April 30, 2015. This initiative is less than 25% complete.

INITIATIVE 1.3: Reduce the number of Stalled Projects in DFD Pipeline by Improving the Underwriting Process.

- Fully achieved. The new underwriting process has been implemented and projects being awarded funds are better evaluated for financial and operational capabilities. The projects in the pipeline are moving through underwriting faster to closing. Completed at 100%

OBJECTIVE 2: Increase Homeownership Opportunities.

[No initiative with this objective]

OBJECTIVE 3: Revitalize Neighborhoods, Promote Community Development and Provide Economic Opportunities.

INITIATIVE 3.1: Develop Active and Vibrant Neighborhoods to Create New Economic Opportunity and Support a High Quality of Life (BE2.5).

- Fully achieved: DFD has now started tracking walkability ratings and implemented sustainability metrics in the overall proposal scoring process. This initiative is 100% complete.

Housing Regulation Administration

OBJECTIVE 1: Preserve and Increase the Supply of Quality Affordable Housing.

INITIATIVE 1.1: Case Management Tracking System Implementation

- Not achieved. Although HRA made plans with OCTO and even made a substantial payment, there was no product delivery. Instead, HRA's records are being currently scanned and we'll be using an updated version of FileNet for records and file management. This initiative should be closed at 50%



INITIATIVE 1.2: DCHousingSearch.org Enhancements.

- **Not achieved:** DHCD was not able to dedicate resources toward enhancing DCHousingSearch.org in FY13. This initiative is 0% complete and may not be addressed in FY14, as of now there is no time table for completion.

INITIATIVE 1.3: Housing Regulation Administration Electronic Information Management partially achieved: Due to an increased caseload and staffing shortages, this initiative was not completed in FY 2014. CASD will continue its efforts to update its forms, create fact sheets, and enhance its web presence by adding information about its programs and working toward an online application process. This initiative is 75% complete. Completion date: December 31, 2014.

OBJECTIVE 2: Revitalize Neighborhoods, Promote Community Development and Provide Economic Opportunities

INITIATIVE 2.1: Expand and Enhance Housing Provider Ombudsman Education Series.

- **Fully achieved:** DHCD was able to complete this initiative in FY2014. DHCD's Housing Provider Ombudsman provided educational out-reach sessions and stakeholder roundtables for both tenants and providers and increased the number of relationships with real estate brokerages and sustainable development non-profits. This initiative is 100% complete and should be closed.

INITIATIVE 2.2: Expand and Enhance the Housing Regulation Administration Education Series.

- **Fully achieved.** HRA completed its initiative by conducting 29 outreach sessions in FY 2014. The education series included seminars, roundtable discussions, stakeholder meetings, and special education events, including participating on panels, special education sessions for tenants and real estate brokerage houses.

Office of Monitoring

OBJECTIVE 1: Preserve and Increase the Supply of Quality Affordable Housing.

- **INITIATIVE 1.1: Ensure All Federal and Local Funds are Monitored and Reported Properly.**
Not achieved: This initiative is less than 50% complete.

OBJECTIVE 2: Increase Home Ownership Opportunities.

INITIATIVE 2.1: Hold Annual Fair Housing Symposium

- **Fully achieved:** The Fair Housing Symposium was held in April of 2014. This initiative is 100% complete.

INITIATIVE 2.2: Monitor Analyses of Impediments to Fair Housing Choice (AI).

- **Not achieved:** DHCD was unable to monitor the AI in FY2014. This initiative is less than 50% complete.

OBJECTIVE 3: Revitalize Neighborhoods, Promote Community Development and Provide Economic Opportunities.

INITIATIVE 3.1: Increase Compliance of Section 3 Program.

- Not achieved: This initiative is less than 50% complete.



Office of the Director

OBJECTIVE 1: Preserve and Increase the Supply of Quality Affordable Housing.

INITIATIVE 1.1: Execute the Fourth Year of DHCD's Five-Year Consolidated Plan.

- **Fully achieved** -DHCD completed all the requirements for the Fourth Year of the Consolidated Plan including submitting the CAPER and Annual Action Plan. This initiative is 100% complete.

INITIATIVE 1.2: Collaborate With District Agencies on Database Capturing Environmental Health Status of Affordable Housing (BE3.2).

- **Fully achieved:** In FY2014, DHCD served on the interagency Greening Affordable Housing Task Force, chaired by the Office of the Deputy Mayor for Planning and Economic Development, which developed the following recommendations relative to the environmental health status of affordable housing: GOAL 3: Provide Guidance for the Elimination of Environmental Health Threats. ACTION: Create an indoor air remediation fund prioritizing low-income residents and communities with high concentrations of indoor environmental health risks. ACTION: Strengthen enforcement of existing laws, regulations, and codes supporting indoor environmental health threats, particularly those recently enacted, by cross-training inspectors and strengthening interagency coordination. ACTION: Provide funding to expand the outreach and educational work of the DC Partnership for Healthy Homes, including the Healthy Homes Hub hosted on the District Department of Education's website, so more information about potential health hazards is available to residents living in and moving into affordable housing. This initiative is 100% complete.

OBJECTIVE 2: Increase Homeownership Opportunities.

INITIATIVE 2.1: Host the Sixth Annual D.C. Housing Expo.

- **Fully achieved-** On June 21, 2014 DHCD hosted the sixth annual Housing Expo at the Walter E. Washington Convention Center, drawing over 2,800 people. This initiative is 100% complete.

OBJECTIVE 3: Revitalize Neighborhoods, Promote Community Development and Provide Economic Opportunities.

INITIATIVE 3.1: Develop a "Healthy by Design" Program for New Affordable Housing Projects

- **Fully achieved:** In FY2014, the DC Office of Planning assumed leadership of this initiative and worked with the Metropolitan Washington Council of Governments and the Renaissance Planning Group to produce a Healthy by Design report. DHCD assisted as requested. This initiative is 100% complete.

Portfolio and Asset Management Division

OBJECTIVE 1: Preserve and Increase the Supply of Quality Affordable Housing.

INITIATIVE 1.1: Enhance Monitoring of the Multifamily Portfolio of District of Columbia including Low Income Housing Tax Credits (LIHTC).

- **Fully achievement:** Draft of Audit Handbook is complete. Multifamily reporting fell short by 4.24%. Staff continues to collect reporting through ongoing collection calls and issuing default letters. This initiative is 75% complete.



INITIATIVE 1.2: Reduce Loan Delinquency and Increase Collections (Joint Initiative with DFD).

Partially achieved: PAMD was able to reduce the delinquent loans in the single family by 25%. PAMD was also unable to risk rate 60% of the multifamily loans. PAMD worked with consultants to revise the policies and procedures for risk rating multi-family loans. 0 loans were risk rated. Policies and procedures should be finalized by December 31, 2014. Loans will be risk rated by April 30, 2015. This initiative is less than 50% complete.



INITIATIVE 1.3: Preserve Affordable Housing

- **Fully achieved-** This initiative was complete at 100% as PAMD attended 100% of the DC Preservation Network meetings.

OBJECTIVE 2: Increase Home Ownership Opportunities.

INITIATIVE 2.1: Increase Home Ownership Opportunities.

- **Fully achieved:** PAMD met with CBOs to identify borrower issues and specify counseling requirements. CBOs provided many homeowners foreclosure counseling and assistance with document preparation for loan modifications. This initiative is 100% complete.

Property Acquisition and Disposition Division

OBJECTIVE 1: Preserve and Increase the Supply of Quality Affordable Housing.

INITIATIVE 1.1: Reduce the Property Acquisition and Disposition Division Inventory

- **Fully achieved:** PADD created a disposition strategy utilizing Solicitation for Offers (SFO) for 12 bundled packages of properties accounting for 63 lots and buildings. The properties were released for SFO in two phases on July 11 and November 12, 2014. Initiative is 100% complete.

OBJECTIVE 2: Revitalize Neighborhoods, Promote Community Development and Provide Economic Opportunities.

INITIATIVE 2.1: Acquire Specific Commercial Properties in Historic Anacostia.

- **Fully achieved:** PADD acquired three commercial properties in Historic Anacostia in October 2013 at a key corner that constitutes the “Gateway to Anacostia” This initiative is 100% complete.

INITIATIVE 2.2: Identify Properties to be Considered for Business Incubation Centers. (BE2.3)

- **Fully achieved:** The aforementioned commercial properties acquired are high-potential locations for businesses in a community that greatly needs economic development opportunities. Furthermore, it is strategically located within a corridor that is a focal point of the DMPED Great Streets program allowing for coordination, collaboration and leveraging of District programs and resources. Initiative is 100% complete.

Rental Housing Commission

OBJECTIVE 1: Preserve and Increase the Supply of Quality Affordable Housing.

INITIATIVE 1.1: Create Standard Operating Procedures Manual

- **Fully achieved:** RHC completed the SOP manual with assistance of RHC’s mediator who served as subject matter expert, reviewer and editor. This initiative is completed at 100%.



INITIATIVE 1.2: Implement Process to Streamline Case Resolution.

Partially achieved: The case assignment portion has been completed while case processing and tracking have been improved, but limited by lack of resources/funding to purchase E-Court system and/or other case assignment/processing systems. Pending resource availability, this will be completed in FY15. This initiative is partially completed at 75%.

INITIATIVE 1.3: INITIATIVE 1.3: Update Rules and Regulations.

Not achieved: This initiative is 25% completed. The estimated timeline for revising the Commission's rules, 14 DCMR chapters 38-44, is currently as follows: February 15, 2015: Circulate inter-agency draft to DHCD-RAD, OAH, OTA, and/or other stakeholders. March 31, 2015: Commission vote on complete Notice of Proposed Rulemaking. Exact time depending on extent of comments from fellow agencies. With Rulemaking Transmittal Form over Chairman's signature, obtain policy approval from DMPED/OPLA, legal sufficiency review by OAG-LCD. May 31, 2015: Completion of policy approval and legal sufficiency review including submission of approved Notice of Proposed Rulemaking to ODAI for formatting review and to OPLA for policy sign-off. Submit for publication in D.C. Register (published alternate Fridays). June 1, 2015 - July 15, 2015 (Notice and Comment Period): by law, must give at least 30 days for public comment on Notice of Proposed Rulemaking. There is no requirement to hold a public hearing, but the Commission may wish to do so. The Commission will maintain a list of substantive public comments and the Commission's response to either agree and make changes or to disagree and proceed with the proposed text. Conclusion of notice and comment period, July 15, 2015: If there are substantial changes to the Notice of Proposed Rulemaking following the notice and comment period, the Commission will need to issue a Second Notice of Proposed Rulemaking, with legal and policy review, and provide a new notice and comment period of 30 days. Otherwise, or at the conclusion of the second notice and comment period, the Commission will vote to adopt the (latest) Notice of Proposed Rulemaking as final. Estimated Completion Date, September 30, 2015: after voting on Notice of Final Rulemaking, transmit rules to ODAI and OPLA for final sign-off and publication in D.C. Register.

INITIATIVE 1.4: Reduction of Backlog

Fully achieved: The Commission has reduced the backlog from the targeted number of 30 cases by an additional 10 cases – for a total remaining backlog of 20 cases. This result was accomplished with the assistance of the two current attorney advisors, efficiencies in case assignment and processing as a result of the Clerk of the Court's accomplished administrative initiatives, and continued efficient and timely preparation of final decisions and orders by the Commission, especially and significantly by the Chairman of the Commission. This initiative is completed at 100%.

Residential and Community Services Division

OBJECTIVE 1: Preserve and Increase the Supply of Quality Affordable Housing.

INITIATIVE 1.1: Eliminate Environmental Health Threats Such as Lead Based Paint by Executing Second Year of Three-Year Lead Hazard Reduction Demonstration Grant (BE3.2).

Not achieved During FY 2014, LSW completed 57 inspections and risk assessments, and completed lead abatement projects in 30 homes. This represents a 37% completion rate for the LSW Federal grant, which expires in May 2015. This initiative is less than 50% complete



OBJECTIVE 2: Increase Homeownership Opportunities.

INITIATIVE 2.1: Expand Use of FHA Insured 203(k) Streamlined Loans (203(k) Loans) in Conjunction with the Home Purchase Assistance Program (HPAP).

- **Not achieved** DHCD facilitated purchase of a limited number of units through this program in FY 2014. For those units purchased, homeowners are taking advantage of the program by installing or repairing roofs, electrical systems, plumbing, heating, and other home improvements. Interest in this program is growing and we are including it fully in our all of our outreach efforts for homebuyer programs. We consider this initiative to be 25% complete.

OBJECTIVE 3: Revitalize Neighborhoods, Promote Community Development and Provide Economic Opportunities.

● **INITIATIVE 3.1: Complete Overhaul of the Storefront Façade Development Process.**

- **Fully achieved:** Overhaul of the program is Complete. New administrative policies have been developed, and have been submitted to the Director for approval.



Key Performance Indicators – Details

Performance Assessment Key:

● Fully achieved
 ● Partially achieved
 ● Not achieved
 ● Data not reported
 ● Workload measurement

	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
Office of Program Monitoring								
●	1.1	Total number of grants projects reviewed	100	105		34	32.38%	PROGRAM MONITORING DIVISION
●	1.2	Percent of environmental reviews conducted within 45 days	93.52%	95%		98.89%	104.09%	PROGRAM MONITORING DIVISION
●	1.3	Percent of Fair Housing reviews completed within stated division timelines	100%	98%		100%	102.04%	PROGRAM MONITORING DIVISION
●	1.4	Number of eligible Community Housing Development Organizations recertified by fiscal year end	6	6		5	83.33%	PROGRAM MONITORING DIVISION
●	1.5	Number of required physical inspections and file reviews of units conducted annually for HOME; LIHTC; HPTF and Relocation properties	1,473	1,000		1,144	114.40%	PROGRAM MONITORING DIVISION
●	1.6	Number of Internal and External Environmental Reviews Requested	141	No Target Required		155	Workload Measure Not Rated	PROGRAM MONITORING DIVISION



	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program	
	●	3.1	Number of Section 3 Business Concerns Certified	10	15		17	113.33%	PROGRAM MONITORING DIVISION
	●	3.2	Number of Section 3 Jobs Created	51	25		23	92%	PROGRAM MONITORING DIVISION
Residential and Community Services Division									
	●	1.1	Total affordable housing units funded	335	425		275	64.71%	RESIDENTIAL AND COMMUNITY SERVICE DIV
	●	1.2	Total Single Family Rehab units funded	42	75		37	49.33%	RESIDENTIAL AND COMMUNITY SERVICE DIV
	●	1.3	Total Lead Multifamily units funded	24	80		30	37.50%	RESIDENTIAL AND COMMUNITY SERVICE DIV
	●	1.4	Total Residential Rehab special needs (elderly, disabled and homeless) units funded	15	15		16	106.67%	RESIDENTIAL AND COMMUNITY SERVICE DIV
	●	1.5	Number of Elevated Blood Level cases in the District	183	380		265	143.40%	RESIDENTIAL AND COMMUNITY SERVICE DIV
	●	1.6	Number of HPAP Applications	631	No Target Required		565	Workload Measure Not Rated	RESIDENTIAL AND COMMUNITY SERVICE DIV
	●	2.1	Number of first time homebuyers funded by Home Purchase Assistance Program (HPAP)	238	240		187	77.32%	RESIDENTIAL AND COMMUNITY SERVICE DIV
	●	2.2	Total HPAP special needs (elderly, disabled and homeless) units funded	2	10		8	80%	RESIDENTIAL AND COMMUNITY SERVICE DIV



	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
●	2.3	Number of District employee homebuyers funded by EHAP	104	80		89	111.25%	RESIDENTIAL AND COMMUNITY SERVICE DIV
●	2.4	Number of District employee homebuyers funded by NEAHP	33	35		35	100%	RESIDENTIAL AND COMMUNITY SERVICE DIV
●	3.1	Number of storefront facades improved	26	40		35	87.50%	RESIDENTIAL AND COMMUNITY SERVICE DIV
Rental Housing Commission								
●	1.1	Number of appeals disposed	35	33		25	75.75%	RENTAL HOUSING COMMISSION
●	1.2	Number of appeals cases greater than 3 years old	16	10		12	83.33%	RENTAL HOUSING COMMISSION
●	1.3	Percent of cases processed under 6 weeks (from date of commencement)	6%	55%		26.67%	48.48%	RENTAL HOUSING COMMISSION
●	1.4	Average amount of time (months) from receipt of case to assignment	2	4		1	400%	RENTAL HOUSING COMMISSION
●	1.5	Percent of hearings scheduled within 30 day requirement	100%	100%	75%	75%	100%	RENTAL HOUSING COMMISSION
●	1.6	Average # of calendar days between receipt of case and final decision	140	20		471	4.25%	RENTAL HOUSING COMMISSION
●	1.7	Total Number of Cases Received	7	No Target Required		5	Workload Measure Not Rated	RENTAL HOUSING COMMISSION
Property Acquisition and Disposition Division								
●	1.1	Number of properties acquired	NA	3		10	333.33%	PROPERTY ACQUISITION & DISPOSITION DIV



	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program	
	●	1.2	Number of total properties acquired in targeted neighborhoods (Ivy City/Trinidad, Historic Anacostia, & Washington Highlands)	NA	3		6	200%	PROPERTY ACQUISITION & DISPOSITION DIV
	●	1.3	Number of properties recaptured from developers or transferees	NA	5		3	60%	PROPERTY ACQUISITION & DISPOSITION DIV
	●	1.4	Number of properties for which disposition agreements were executed	2	3		0% ¹	0%	PROPERTY ACQUISITION & DISPOSITION DIV
	●	1.5	Number of housing units rehabilitated through acquisition of abandoned properties	NA	2		38	1900%	PROPERTY ACQUISITION & DISPOSITION DIV
	●	1.6	Number of affordable housing units created or rehabilitated through acquisition of abandoned properties	NA	2		21	1050%	PROPERTY ACQUISITION & DISPOSITION DIV
	●	1.7	Average number of years of affordability for units created or rehabilitated through acquisition of abandoned properties	NA	10		15	150%	PROPERTY ACQUISITION & DISPOSITION DIV

¹ In FY14 there were no disposition agreements signed for PADD properties, there were solicitations released for 63 properties at the end of FY14 that will be developed starting in FY15



	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
	●	1.8	Number of properties investigated that result in rehabilitation by the owner	6	10	0% ²	0%	PROPERTY ACQUISITION & DISPOSITION DIV
	●	1.9	Average cost per property of acquisitions	NA	\$300,000	\$241,400	124.28%	Property Acquisition &Disposition Division
	●	1.1	Number of Properties in PADD's Inventory	137	No Target Required	156	Workload Measure Not Rated	Property Acquisition &Disposition Division
Portfolio and Asset Management Division								
	●	1.1	Number of loans in portfolio	7378	No Target Required	7527	Workload Measure Not Rated	Portfolio and Asset Management Division
	●	1.2	Percent of all required financial reviews completed	49.14%	50%	55.76%	111.52%	Portfolio and Asset Management Division
	●	1.3	Percent of loans in good standing (e.g. current loans and payoffs, and 30 days or less delinquent)	92.71%	92%	91.34%	99.28%	Portfolio and Asset Management Division
	●	1.4	Percent increase in number of loans in good standing from previous quarter	3.2%	1.55%	0.37%	23.87%	Portfolio and Asset Management Division
	●	1.5	Percent of loans more than 30 calendar days delinquent	1.63%	1.91%	2.17%	88.12%	Portfolio and Asset Management Division
	●	1.6	Percent of loans in default	7.18%	12%	8.98%	133.67%	Portfolio and Asset Management Division
	●	1.7	Number of loans moved from delinquent to correct status	41	60	67	111.67%	Portfolio and Asset Management Division

² In FY14 there were no properties that were investigated that led to rehabilitation. This is an outdated KPI and has been replaced for FY15



	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
●	1.8	Percent of financial reports collected from existing borrowers	3.92%	2.5%		0.57%	22.81%	Portfolio and Asset Management Division
●	1.9	Percent of multi-family loans risk rated	11.14%	50%		0% ³	0%	Portfolio and Asset Management Division
●	1.1	Percentage of DC Preservation Network meetings attended	0 ⁴	80%		100%	125%	Portfolio and Asset Management Division
Housing Regulations Administration								
●	1.1	Percent of orders issued on voluntary agreement petitions within 45 days	100%	90%		58.33%	64.81%	HOUSING REGULATION ADMINISTRATION
●	1.2	Percent of orders issued on hardship petitions within 90 calendar days of receipt	100%	100%		100%	100%	HOUSING REGULATION ADMINISTRATION
●	1.3	Percent of condo registration applications processed within 60 days	95.76%	99%		90.86%	91.77%	HOUSING REGULATION ADMINISTRATION
●	1.4	Percent of structural defect warranty claim notices of funding processed within 60 days	83.33%	98%		75%	76.53%	HOUSING REGULATION ADMINISTRATION
●	1.5	Percent of complete housing assistance payment requests processed within 30 days	100%	95%		Not Available ⁵	Not Rated	HOUSING REGULATION ADMINISTRATION

³ In FY2014 there were no multi-family loans risk rated.

⁴ New metric for FY2014

⁵ Data was reported; however, there were no instances of Housing Assistance Requests made in FY2014.



	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
●	1.6	Number of inclusionary zoning units built	6	12		60	500%	HOUSING REGULATION ADMINISTRATION
●	1.7	Percent of lotteries conducted for inclusionary units within 17 calendar days of receiving notice of availability	100%	95%		100%	105.26%	HOUSING REGULATION ADMINISTRATION
●	1.8	Number of Customers who Utilize Housing Resource Center Services	6,618	No Target Required		5,321	Workload Measure Not Rated	HOUSING REGULATION ADMINISTRATION
Development and Finance Division								
●	1.1	Total affordable housing units funded (new and rehab)	379	1,300		1,124	86.46%	DEVELOPMENT FINANCE DIVISION
●	1.2	Total special needs housing units funded (elderly, disabled, and homeless units)	95	300		237	79%	DEVELOPMENT FINANCE DIVISION
●	1.3	Total affordable housing units rehabilitated	212	300		472	157.33%	DEVELOPMENT FINANCE DIVISION
	1.4	Total affordable housing units preserved (via loan structuring, technical assistance, etc.)	262	40		0 ⁶	0%	DEVELOPMENT FINANCE DIVISION
●	2.1	Total new homeownership units funded	7	100		35	35%	DEVELOPMENT FINANCE DIVISION

⁶ In FY2014 there were no DFD loans restructured
 Department of Housing and Community Development
 Government of the District of Columbia



	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
●	2.2	Total First Right Purchase Assistance Program (tenant purchase) units funded - FRP New and Rehab Units	22	100		237	237%	DEVELOPMENT FINANCE DIVISION
●	3.1	Percent of affordable housing units competitively evaluated and advancing to underwriting in the respective FY, that are highly sustainable and meet the Green Communities Criteria	100%	100%		100%	100%	DEVELOPMENT FINANCE DIVISION
●	3.2	Percentage of new affordable housing units within an area with a WalkScore of 50 (TBD) or higher	0% ⁷	80%		88.88%	111.10%	DEVELOPMENT FINANCE DIVISION

⁷ New metric for FY2014