



District Department of Transportation DDOT (KA)

MISSION

The District Department of Transportation's (DDOT) mission is to enhance the quality of life for District residents and visitors by ensuring that people and goods move safely with minimal adverse impact on residents and the environment.

SUMMARY OF SERVICES

DDOT executes its mission through the work of five Administrations: the **Infrastructure Project Management Administration** designs and builds roads and bridges, trails, and other transportation projects; the **Mass Transit Administration** provides public transportation service through Metro and the Circulator bus system; the **Traffic Operations Administration** ensures a safe and user-friendly transportation environment; the **Transportation Policy and Planning Administration** develops strategic goals for the agency; and the **Urban Forestry Administration** maintains the District's street trees, providing our community with improved air quality, increased ground water retention that minimizes runoff and flooding, temperature moderation, and aesthetics.

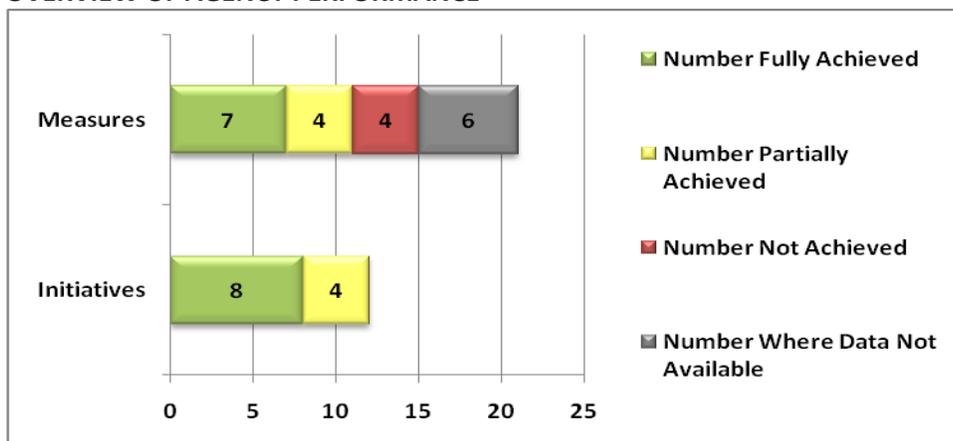
AGENCY OBJECTIVES

1. Ensure that the District's current transportation infrastructure and streetscape (roads, bridges, transit system, signage and sidewalks) are in good condition and utilized at their optimal capacity.
2. Increase non-vehicular transportation modes to meet the mobility and economic development needs of the District.
3. Increase the safety of pedestrians, cyclists and vehicles throughout the District.

ACCOMPLISHMENTS

- ✓ Expanded DC Circulator routes by introducing two new Circulator routes from Woodley Park/Adams Morgan to McPherson Square Metro and from Union Station to Navy Yard Metro
- ✓ DDOT reconstructed 7th Street, SE between North Carolina and Pennsylvania Avenue as a part of the Eastern Market Project. The streetscape included new, stamped concrete at crosswalks, brick sidewalks, granite curbing, new lighting and utility upgrades.
- ✓ Introduced Rapid Bus Service in the 16th Street Corridor to serve 16,000 daily between Silver Springs and McPherson Square.

OVERVIEW OF AGENCY PERFORMANCE





Performance Initiatives – Assessment Details

Performance Assessment Key:

- Fully achieved ● Partially achieved ● Not achieved ● Data not reported

OBJECTIVE 1: ENSURE THAT THE DISTRICT'S CURRENT TRANSPORTATION INFRASTRUCTURE AND STREETScape (ROADS, BRIDGES, TRANSIT SYSTEM, SIGNAGE AND SIDEWALKS) ARE IN GOOD CONDITION AND UTILIZED AT THEIR OPTIMAL CAPACITY.

INITIATIVE 1.1: Complete the Brookland streetscape project and commence similar work on 18th Street in Adams Morgan.

- DDOT completed the Brookland Streetscape Project on April 22, 2009. We recently awarded the contract for the 18th Street near Adams Morgan Project. DDOT projects to have the Notice To Proceed signed by 11/15/09. The initial segment of work (starting location) will be 18th Street from Florida to Mass. Ave.

INITIATIVE 1.2: Improve the quality and quantity of DDOT's web-based paving information.

- DDOT currently has the full FY10 street, sidewalk and alley paving schedules on its' website. This update was completed Nov. 2, 2009. DDOT plans to expand the list to three years by Spring of FY10.

INITIATIVE 1.3: Implement accelerated construction techniques on two major bridge projects to reduce both the project costs and the overall traffic impact.

- DDOT has used this innovative bidding process for the 11th Street Bridge, the Eastern Ave. Bridge, and the 16th Street Bridge. DDOT awarded the contract for the 11th Street Bridge in July 2009. DDOT awarded the contract for the Eastern Ave Bridge in October 2009. DDOT plans to advertise for the 16th Street Bridge in December 2009.

INITIATIVE 1.4: Initiate a full Tree Steward program which will attempt to identify individual volunteers or groups to care for all newly planted District trees.

- UFA is working with community members, groups and advocacy groups to help steward street trees throughout the District. Tree Stewards help UFA by watering the newly planted street tree in front of their house or within their block. UFA provides watering bags and how to directions free of charge to citizens who ask how they can help. This includes the BID, Green Summer Program and many of the community groups. UFA currently has 860 community tree stewards.

INITIATIVE 1.5: Implement four Visitor Parking Programs (VPP) throughout the city and provide analysis of effectiveness.

- The VPP parking program is now active in Wards 1, 3, 4, and 6. The Ward 1 VPP operates in the Mt. Pleasant Pilot Zone. Each household address located on a Residential Permit Parking (RPP) zoned block within the boundaries of Mt. Pleasant (16th Street, Harvard Street, Adams Mill Road and Ingleside Terrace) was mailed a Visitor Parking Pass. The Wards 3 & 4 Programs cover



the entire Ward. The Ward 6 program operates within the Ballpark Parking Pilot Program.

INITIATIVE 1.6: Consistently make DDOT zoning case reports available for public review 10 working days before hearing dates at the Office of Zoning.

- DDOT is consistently making zoning case reports available for public review 10 working days before hearing dates at the Office of Zoning.

OBJECTIVE 2: INCREASE NON-VEHICULAR TRANSPORTATION MODES TO MEET THE MOBILITY AND ECONOMIC DEVELOPMENT NEEDS OF THE DISTRICT.

INITIATIVE 2.1: Begin construction of the Anacostia streetcar segment.

- Construction of the line was begun in FY09, with tracks and track infrastructure already in the ground on South Capitol Street and Firth Sterling Avenues SE.

INITIATIVE 2.2: Expand DC Circulator routes.

- Two new Circulator routes were initiated in March 2009. The Woodley Park/Adams Morgan to McPherson Square Metro line introduces limited-stops to Adams Morgan and the 14th Street corridor, and has become the Circulator system's second most popular route carrying over 80,000 passengers monthly. The Union Station-Navy Yard Metro via Capitol Hill route took over an existing Metrobus line and has demonstrated healthy ridership growth while serving premier destinations in the Capitol Hill and Capitol Riverfront BIDs.

INITIATIVE 2.3: Introduce Rapid Bus Service in the 16th Street Corridor.

- A new Metrobus Express service, the 59, began operation in March 2009. The service introduces limited-stop, faster point-to-point travel between Silver Springs and McPherson Square. Additionally, the 16,000 daily passengers in this corridor now benefit from less bus bunching and more frequent service.

INITIATIVE 2.4: Expand the SmartBike program and bicycle facilities across the city, by adding a minimum of 5 new SmartBike stations with 50 additional bikes and 8 miles of bike lanes.

- The Smartbike program was not expanded in 2009. However, DDOT did installed 6 miles of new bike lanes in 2009.

OBJECTIVE 3: INCREASE THE SAFETY OF PEDESTRIANS, CYCLISTS AND VEHICLES THROUGHOUT THE DISTRICT.

INITIATIVE 3.1: Increase the number of elementary schools with a crossing guard post within 0.25 miles of the campus.

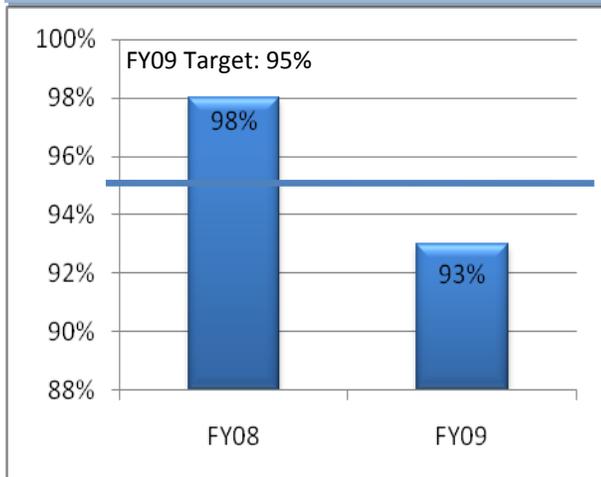
- In FY09 DDOT was able to increase the number of elementary schools with a crossing guard post within .25 miles of the campus. DDOT currently has 219 specifically identified posting locations. Each location has a part-time SCG assigned to it.

INITIATIVE 3.2: Add ten Traffic Control Officer (TCO) positions.

- In FY09 DDOT added ten additional TCO position. DDOT started the year with 57 FTE's for the TCO position, and we currently have 67 FTE's. The increased positions also include the hiring of additional TCO Field Managers.

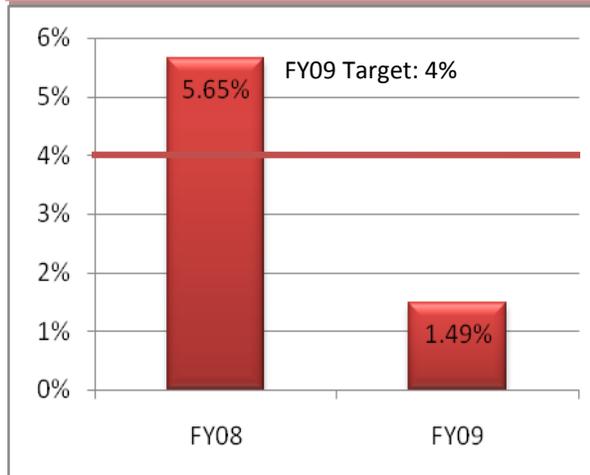
Key Performance Indicators – Highlights

From Objective 1: Percent of potholes filled within 48 hours



PARTIALLY ACHIEVED

From Objective 2: Percent change in DC transit ridership (WMATA and Circulator).



NOT ACHIEVED

More About These Indicators:

How did the agency's actions affect this indicator?

- The District Department of Transportation (DDOT) launched Potholepalooza allowing residents to report potholes online, by phone, by email, and by text message. DDOT increased its' pothole response team to nine crews (day & night shifts) and obtained three "pothole killer" trucks to make the repairs. This enabled DDOT to address more potholes within a 48 hour time span.

What external factors influenced this indicator?

- Individuals had multiple options/ways to report potholes, which encouraged them to report more frequently.
- The local media helped to promote the Potholepalooza campaign. The additional media attention helped to expand the awareness of the Campaign.

How did the agency's actions affect this indicator?

- DDOT worked with the Office of Planning and Office of the Chief Technology Officer to launch the mobile "Where's My Bus?" application to provide residents, visitors, and commuters with real time data on how close the next Circulator bus is from their stop.
- DDOT chose not to increase the Circulator fare structure of \$1 per ride enabling people to easily ride the bus and pay cash
- DDOT and WMATA launched the MetroExtra rapid bus service. Quicker service with less stops encouraged more ridership.

What external factors influenced this indicator?

- There are multiple external campaigns promoting the cleaner new hybrid electric MetroExtra buses.
- There is less bus bunching as a result of the New Rapid Bus route.
- The new Circulator routes travel through two entertainment districts, Adams Morgan and Barracks Row/Nationals Ball Park.



Key Performance Indicators – Details

Performance Assessment Key:

● Fully achieved
 ● Partially achieved
 ● Not achieved
 ● Data not reported

	Measure Name	FY2008 YE Actual	FY2009 YE Target	FY2009 YE Actual	FY2009 YE Rating	Budget Program
●	1.1 Percent of potholes filled within 48 hours	97.83	95	97.10%	102.21%	TRANSPORTATION OPERATIONS
●	1.2 Percent of parking meters working	95	97	97	100%	TRANSPORTATION OPERATIONS
●	1.3 Percent of public space permits issued within 45 days.	95.9	93	87	93.55%	PLANNING AND RESEARCH
●	1.4 Number of public space violation citations per inspector labor hour	0.03	0.03	0.04	136.06%	TRANSPORTATION OPERATIONS
●	1.5 Percent of current year capital construction projects completed within 10% of budget (except for those with scope changes)	95.83	92			INFRA DEVELOPMENT AND MAINT
●	1.6 Percent of current year capital construction projects completed within 60 days of planned end date (except for those with scope changes).	95.83	92			INFRA DEVELOPMENT AND MAINT
●	1.7 Percent of blocks in paving plan completed.	0	100	20.31%	20.31%	INFRA DEVELOPMENT AND MAINT
●	1.8 Percent of streets in "good" or "excellent" condition.	64	64	59.84%	93.50%	INFRA DEVELOPMENT AND MAINT
●	1.9 Cost per mile of street repaving (contract).	0	0			INFRA DEVELOPMENT AND MAINT
●	1.1 Percent of sidewalks in "good" or "excellent" condition.	48	47	55.54%	118.17%	INFRA DEVELOPMENT AND MAINT



●	1.11	Percent of tree population tended each year.	30.1	24.5	7.26%	29.65%	GREENSPACE MANAGEMENT
●	1.12	Average number of trees tended per employee.	0	0	655.91	0%	GREENSPACE MANAGEMENT
●	2.1	Percent change in DC transit ridership (WMATA and Circulator).	5.65	4	1.49%	37%	ALTERNATIVE TRANSPORTATION
●	2.2	Miles of dedicated bike lanes.	39	47	47.5	101.06%	INFRA DEVELOPMENT AND MAINT
●	2.3	Miles of dedicated bike trails	55	56	55.5	99.11%	INFRA DEVELOPMENT AND MAINT
●	3.1	Percent of snow events where cleaning standards are met.	75	85	100%	117.65%	TRANSPORTATION OPERATIONS
●	3.2	Number of traffic crashes annually.	16000	16000			INFRA DEVELOPMENT AND MAINT
●	3.3	Number of injuries and fatalities at high hazard intersections.	0	0			INFRA DEVELOPMENT AND MAINT
●	3.4	Number of traffic fatalities each year	0	50	45	90%	INFRA DEVELOPMENT AND MAINT
●	3.5	Number of bicycle fatalities and injuries	0	2			INFRA DEVELOPMENT AND MAINT
●	3.6	Annual number of pedestrian fatalities and injuries	0	20	20	100%	INFRA DEVELOPMENT AND MAINT