



# DC CSA Transition News Brief

1- 2 - 3  
It's as easy as  
ABC

Issue IV  
July 27, 2009

## DC CSA Transition Enters Phase 2

DMH expects to reach the goal of transitioning 2,500 consumers to the private provider network by August 1, 2009. As of July 22, 2009, about 2,323 DCCSA consumers have enrolled with new providers. DMH has completed Phase 1 of the DCCSA Transition and will enter Phase 2 as schedule on August 1, 2009.

### Phase 1 of the Transition focused on:

- building capacity in the private provider network
- transitioning 2500 consumers to the private providers
- transferring specific functions from the DCCSA to the Mental Health Authority
- downsizing the DCCSA

### Phase 2 of the Transition will focus on:

- implement the Physicians Practice Group
- temporary Continuity of Care Transition Teams (CCTTs) to operate August 2009 – March 31, 2010. The CCTTs will provide transition assistance to the remaining 800 consumers and will serve as the consumers treatment team. This is a new role which is further described on page 4.
- consolidation of services at two locations
- implement the Mental Health Services Division within the Office of Programs and Policy to house government operated services
- Final closure of the DCCSA March 31, 2010

## **Staff Relocation and Service Site Consolidation**

### **35 K Street, NE**

Will be the main site for serving adult consumers with the Mental Health Service Division. All programs, teams and staff can be reached through the main number: 202-442-4202

### **821 Howard Road, SE**

Will be the main site for serving child & youth consumers with the Mental Health Service Division. This is also the location of the Psycho-Educational Program.

### **3861 Alabama Ave, SE**

As planned, the DCCSA Alabama Ave site closed July 14, 2009 and staff were relocated to 35 K Street, NE. CCTT staff members will be posted at the at the Alabama Ave SE site through July 31, 2009 to assist and redirect consumers.

### **1250 U Street, NW**

During the month of August 2009 DMH will be closing the 1250 U Street, NW DCCSA service site and relocating services as follows:

- All adult services will relocate to 35 K Street NE (phone number 202-442-4202)
- All child & youth services will relocate to 821 Howard Road, SE (phone number 202-698-1838)

CCTT staff members will be posted at the 1250 U Street NW site through August 31, 2009 to assist and redirect consumers.

### **1125 Spring Road, NW**

The following units and/or services will continue at 1125 Spring Road, NW until October 1, 2009:

- Pharmacy Services
- Medical Records Unit
- One Continuity of Care Transition Teams (CCTTs) (telephone 202-576-8944)

DMH will be transitioning out of this facility between August and October 2009.

**We are now informing consumers of these staff relocations. Consumers are encouraged to call the DCCSA Transition Information Line at 1-800-961-8528 if they need assistance with locating their treatment team members, obtaining medication or information related to the transition.**

## **Timeline of Consolidation Stages in August 2009**

- August 3, 2009 relocate all adult Medication Clinic Services to 35 K Street, NE
- August 3, 2009 relocate all child & youth Medication Clinic Services to 821 Howard Road, SE
- August 3, 2009 consolidated Continuity of Care Transition Teams at 35 K Street, NE. You may contact team members by calling 202-442-4202.
- August 10, 2009 relocate the Multicultural Services Division from 1250 U Street, NW to 35 K Street, NE, (telephone 202-442-4202)

## Department of Mental Health Services Division

Effective August 2, 2009, DMH will established the Mental Health Services Division within the Office of Programs and Policy. The Mental Health Services Division will include of the following programs:

- Multicultural Services Team
- Deaf / Hearing Impaired Team
- Co-occurring Mental Health / Developmental Disabilities Team
- Psycho-Educational Program / Therapeutic Nursery
- Physicians Practice Group
- Pharmacy
- Continuity of Care Transition Teams for DCCSA Consumers

DMH has projected that 600 consumers who were receiving services from the DCCSA Deaf/Hearing Impaired Unit, the Co-occurring Mental Health/Developmental Disabilities Unit, the Multicultural Services Division, the Psycho-Educational Program and the Therapeutic Nursery will continue to receive services through the Mental Health Services Division and therefore will not transfer to the private provider network. These consumers have been informed that they do not have to choose a new provider. Additionally, approximately 400 consumers who were determined by their DCCSA Treatment Teams to only need psychiatrist services for medication management received information explaining that they may remain with the Physicians Practice Group and do not have to transfer to another Core Service Agency.

The Mental Health Services Division will have several temporary Continuity of Care Transition Teams (CCTT) which will continue to provide community support, counseling, and transition assistance services to the 800 consumers who have not yet transferred to a new Core Services Agency. The CCTTs will operate from August 2009 through March 2010 to complete the consumer transition.

(continued on page 4)

### Useful Contact Numbers:

#### **Access Helpline**

**1-888-793-4357**

\*

#### **DMH Office of Consumer and Family Affairs**

**(202) 673-4377**

\*

#### **DC CSA Transition**

#### **Information Line**

**1-800-961-8528**

### **Consumer Transition Information Page on the DMH Website**

- Go to [www.dmh.dc.gov](http://www.dmh.dc.gov)
- Under **Information**, click on the 4th bullet point

#### **DC Community Services**

#### **Agency Consumer**

#### **Transition Information**

## **Department of Mental Health Services Division**

### **Continuity of Care Transition Teams (CCTTs)**

Each Continuity of Care Transition Team (CCTT) has been reconfigured to include the following staff: Clinical Manager, Social Worker, 2 Community Support Workers, 1 Mental Health Counselor and a Peer Support Partner. The purpose of the CCTT is to provide direct mental health services and assist consumers with transitioning to the private provider network. Services to be provided by the CCTT are as follows:

- Community Support, including treatment planning, case management, and crisis management
- Counseling
- Transition Assistance Activities:
  - Assistance with choosing and linking to new CSA
  - Tracking and Monitoring of Transition
  - Transportation as needed to intake appointment

The Mental Health Services Division which includes the Physicians Practice Group will provide Medication/Somatic and Diagnostic/Assessment Services to CCTT consumers as well as to consumers formerly served by the DC CSA who have decided to remain with their physician. These services will be located at 35 K Street, NE (phone number 202-442-4202).

### **Psycho-Educational Program / Jackie Robinson School**

The Psych-Educational Program will remain at 821 Howard, SE. The main telephone number is 698-2222 or 698-1838.

### **Pharmacy Services**

Pharmacy services will continue to operate at their current locations which are 1125 Spring Road, NW (202-576-7053) and 35 K Street, NE (442-4954). However, DMH plans to expand the pharmacy at 35 K Street, NE. Once the renovations are completed, all outpatient DMH pharmacy services will be provided at 35 K Street and the pharmacy at 1125 Spring Road will be closed. DMH expects the renovations to be completed by late fall 2009

### **Same Day Urgent Care Services**

Same Day Urgent Care Services will continue to be offered at the 35 K Street, NE location. Services include: assessment, counseling, psychiatric evaluation and medication management. Consumers who have transferred from the DCCSA to a new provider but have not yet had an intake appointment or have not seen a psychiatrist at the new provider may come to the Same Day Urgent Care Services to see a psychiatrist and receive a prescription, if needed.

Please call the DCCSA Transition Information Line at 1-800-961-8528 for information related to the transition. The Department of Mental Health appreciates the cooperation it has received during this period of transition.



## DC DEPARTMENT OF MENTAL HEALTH STAFF RELOCATIONS

---

**Effective August 3, 2009**, the following psychiatrist located at 1125 Spring Rd, NW,  
will relocate to 35 K Street, NE, 3rd Floor

Dr. Saleha Akhtar  
Dr. Betsy Cooper  
Dr. Chan Dang Vu  
Dr. Anjali Singh  
Dr. Kenneth Smothers

You can contact the psychiatrist at 202-442-4202

Carroll Parks is also relocating to 35 K Street, NE telephone: 202-442-4202

---

**Effective August 3, 2009**, Dr. Mattie White, Child Psychiatrist and McArthur Myers  
from 1250 U Street, NW will relocate to 821 Howard Road, SE

You can contact Dr. White and Mr. Myers at 202-698-2222

---

**Effective August 10, 2009**, the Administrative Office, Multi-cultural Services and  
the following staff located at 1250 U Street, NW

will relocate to 35 K Street, NE

Michael Biernoff, M.D.

Deborah Hobbs

Carolyn Stevens

Leatrice Worsley

Ana Alonso

Ana Chavez

Aleme Feyissa

Ismail Korme

Thomas Le

Juana Moreland

Victor Wenger

You can contact any of these individuals at 202-442-4202

---

Effective July 17, 2009, Ms. Juanita Price has resigned as Chief Executive Officer for the DC CSA.

The Management Team responsible for the final closure of the DCCSA and the Mental Health

Services Division are: Dr. Michael Biernoff, Ms. Deborah Hobbs, Mr. Carroll Parks.

Telephone: 202-442-4202