

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER(SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0007	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/27/2011
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NAME OF PROVIDER OR SUPPLIER HOME CARE PARTNERS	STREET ADDRESS, CITY, STATE, ZIP CODE 1234 MASSACHUSETTS AVENUE NW, SUITE C-1002 WASHINGTON, DC 20005
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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H 000 INITIAL COMMENTS

An annual survey was conducted at your agency from September 26, 2011, through September 27, 2011, to determine compliance with Title 22 DCMR, Chapter 39. The findings of the survey were based on a random sample of twenty (20) clinical records based on a census of three hundred eleven (311) patients and twenty (20) personnel files based on a census of seventy-five (75) employees and three (3) home visits. The findings of the survey were based on observations in the homes, interviews with agency staff and patient interviews as well as a review of patient and administrative records.

H 000

Received 10/11/11
Department of Health
Health Regulation & Licensing Administration
899 North Capitol St., N.E.
Washington, D.C. 20002

H 351 3914.2 PATIENT PLAN OF CARE

The plan of care shall be approved by the patient's physician.

This Statute is not met as evidenced by: Based on record review and interview, it was determined that the agency failed to ensure seventeen (17) of twenty (20) patient's Plan of Care (POC) was approved by the physician. (Patient #4, #5, #6, #7, #8, #9, #10, #11, #12, #13, #14, #15, #16, #17, #18, #19 and #20)

The findings include:

A review of Patient #4, #5, #6, #7, #8, #9, #10, #11, #12, #13, #14, #15, #16, #17, #18, #19 and #20's medical record on September 26, 2011 between 11:30 a.m. and 3:55p.m., revealed there was no documented evidence the physician approved the POC.

During a face to face interview with the Licensed Social Worker on September 26, 2011 at

H 351

Home Care Partners filed a response on August 26, 2011 re: the notice of infraction due to failure to comply with section 3914.2. As of the current date, October 5, 2011, **a reply from the Department of Health has not been received and a decision is pending from the court.** Therefore, Home Care Partners has not changed its procedure re: physician signatures.

An explanation for failure to comply with 3914.2 was provided to the Department of Health during the April 14, 2011 survey and was included on the Plan of Corrections dated 5/27/11. It was also provided to the Office of Administrative Hearings as part of the response to the Notice of Infractions. This explanation is provided on continuation sheet 2 of 2

Health Regulation & Licensing Administration

Mano Khat

TITLE: Executive Director

(X6) DATE 10/5/11

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVES SIGNATURE

STATE FORM

sew

NG7511

If continuation sheet 1 of 2

Health Regulation & Licensing Administration

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H 351 Continued From page 1

approximately 4:05 p.m., it was revealed the patient's physicians were sent a form letter via mail notifying the physician their patient is receiving home care services. Further interview revealed the physician is not required by the facility to sign the letter.

H351

Explanation provided on 5/27/11 Plan of Corrections:

Home Care Partners advises physicians of the home care service that is provided to their patients. Physicians are given the contact information for the HCP case manager if they have questions or wish to discuss their patient's service. Based on HCP's grants with the D.C. Office on Aging and D.C. Department of Human Services/ Adult Protective Services, physician signatures are NOT required. In many APS cases and some DCOA cases, the need to obtain physician signatures would serve as an impediment to the provision of service. These clients may not have physicians or may not have seen their physicians in many years due to their dementia, isolation, mental health issues and/or family situations. HCP case managers encourage clients to obtain regular medical care and provide referrals to geriatricians and home visiting physicians if appropriate. Furthermore, a significant number of HCP clients receive chore type services and general supervision but do not receive personal care assistance or services that would be relevant to the physician's treatment.

1

Maul Sahat
10/5/11